

Karla Elvir

De: Aung Myint Oo
Enviado el: Tuesday, May 30, 2017 4:18 PM
Para: Karla Elvir; Finance Business Advisors
Asunto: RE: HELP-CLOSE OUTPUT PROJEC 00037192 WITH \$-0.01 AND \$-0.00

Dear Karla,

Please proceed to close the project; ignore clearing the small balances, which are less than \$0.50.

Best regards,
Aung

From: Karla Elvir
Sent: Friday, May 26, 2017 12:26 PM
To: Finance Business Advisors
Subject: HELP-CLOSE OUTPUT PROJEC 00037192 WITH \$-0.01 AND \$-0.00
Importance: High

Dear Colleagues:

About the attached email received from PS Support, can you please indicate me how to proceed to close financially the output project 00037192

Your advice would be very appreciated

Regards,

Karla Elvir

De: user.services@undp.org [<mailto:user.services@undp.org>]
Enviado el: Friday, May 19, 2017 4:27 PM
Para: Karla Elvir <karla.elvir@undp.org>
Asunto: Case ID 551080 Resolved

The Case 551080 has been resolved and hence the status has been changed to Closed - Resolved.
If the resolution given below does not solve your problem, please let us know.

Best Regards,
User Services

Case Details

Case ID : 551080
Case Status : Closed - Resolved

Problem Summary : HELP-CLOSE OUTPUT PROJEC 00037192 WITH \$-0.01 AND \$-0.00
Assigned Analyst : Rogelio Alba

Resolution Details :

Dear Karla,

We are talking about 1 cent of balance in General Ledger. Tryng to clear this minimum amount cost more than the actual amount want to clear. If I'm not mistake with such minimum balance you should be able to continue your closure process.

Looking into this problem I see that you had a LOCAL CURRENCY balance then you tried spend it in USD and hence you ended up with difference in decimals from the system that most likely ended up posted as -0.01 . I'm not saying this was wrong. This was perfectly OK, it is just that at the end decimals differences were posted in General . It can happen. What you should not have done is a GLJE to clear that.

If you need advice or want to to know if you can proceed with the closure or your output or not due a balance of 0.01 please contact your Finance Business Advisory Team from OFRM . You can contact them at fa.all@undp.org

Best regards,

Management Support Center